



## Thank you for purchasing from Suunto!

**Return Policy:** If you are not completely satisfied with your purchase you may return it. We will refund your full purchase price upon receipt of your return.

**We do NOT accept returns for orders that are placed through our VIP, Employee or Hookup sales programs.** However if you have received a product that is damaged, defective or is not the product you ordered, we will quickly replace it

**We will offer you a full refund for returned items if they:**

- \_have not been used
- \_are sent back within 30 days of receipt
- \_are returned undamaged with their original packaging
- \_are not customized products. Customized watches may only be returned if they are not manufactured to your specifications or damaged.

1. Call the Customer Support +1(855)624-9080 (toll free – 27/7) and get your shipping return label
2. Attached the return label to the outside of the original shipping package and drop it off at the nearest UPS drop-off location.
3. Please fill out and sign this form. We will refund the credit card originally used for payment.
4. Include this form in the package.

Your Full Name: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_  
 Complete Address: \_\_\_\_\_  
 Order Number: \_\_\_\_\_

| PRODUCT NUMBER<br>(e.g. SS123456789) | PRODUCT NAME<br>(e.g. Suunto Core) | REASON FOR RETURN<br>(see the list below)  | OTHER COMMENTS |
|--------------------------------------|------------------------------------|--|----------------|
|                                      |                                    | a <input type="checkbox"/> b <input type="checkbox"/> c <input type="checkbox"/> d <input type="checkbox"/> e <input type="checkbox"/> f <input type="checkbox"/> g <input type="checkbox"/> |                |
|                                      |                                    | a <input type="checkbox"/> b <input type="checkbox"/> c <input type="checkbox"/> d <input type="checkbox"/> e <input type="checkbox"/> f <input type="checkbox"/> g <input type="checkbox"/> |                |
|                                      |                                    | a <input type="checkbox"/> b <input type="checkbox"/> c <input type="checkbox"/> d <input type="checkbox"/> e <input type="checkbox"/> f <input type="checkbox"/> g <input type="checkbox"/> |                |

**Reason for return:**

- a) Poor value for money
- b) Does not match the picture on the site
- c) Item delivered late
- d) Incorrect item received
- e) Item was damaged
- f) Item is defective
- g) Others

Date: \_\_\_ / \_\_\_ / 20\_\_\_      Signature: \_\_\_\_\_